Floatbot

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Floatbot helps enterprises deploy AI-Powered Voicebots and Chatbots without coding. Businesses integrate our conversational AI platform with their contact center to address the following use-cases

- Increase Digital Sales
- Automate Outbound Calls
- Reduce Customer Support Costs
- Increase Agent Productivity
- Deflect Calls
- Provide a Superior Customer Experience
- Provide an Omnichannel Experience
- Seamlessly Handover the Conversation to a Human Agent

Our platform is popular among insurance businesses

- Increase digital sales of insurances
- Automate Claims FNOL
- Increase Policy Renewals
- Accelerate Claims Settlement process
- Automate Telemarketing and Lead Qualification
- Empower Agents with Conversational AI tools
- Efficiently Manage TPA Activities
- Enhance Health and Wellness Engagement

Banking Use-cases

- Automate core banking operations
- Provide 24x7 assistance to customers
- Automate FAQs
- Enable omnichannel banking

- Ensure security with voice biometric
- Automate debt collection

We have been recognized by industry leaders like IDC, NASSCOM, GIA, BCG, ITA, Markets & Markets, and Insure Connect.

We have a dedicated team that works hard to help our customer address their business needs and provide quality support. We have clients and partners all over the world - North America, the Middle East, India, and APAC regions.

For more details, please visit https://www.indiabusinesstoday.in/detail/floatbot-bangalore-559127